

### **Custom Order Ballroom Dresses Return Policy**

- Please contact us in written communication (email) with all details why you wish to return your dress within 48 hours after receiving dress. Please send the email at [info@bdelitelc.com](mailto:info@bdelitelc.com). If we do not find a good solution, we will give you instructions how to proceed return. Please provide with your phone number.
- Any request for return after 48 hours after receiving the dress will not be honored. No exceptions.
- All cost of the shipping associated with the return is on the customer.
- Please pack safely returned dress as BD Elite does not take responsibility for any damage while shipping, or if the package get lost. Insure the package for your financial safety.
- See more details regarding custom made dresses in the Custom Dresses section.